

# Cookie Policy (EN)

Version 2026-04-01

## 1. What are cookies?

Cookies are small text files stored on your device (computer, tablet, mobile phone) when you visit a website. Cookies allow websites to remember your preferences, keep you logged in, or collect anonymous visitor statistics.

## 2. What cookies do we use?

### 2.1 Necessary cookies

These cookies are required for the basic functioning of the e-shop. Without them it would not be possible to make purchases or log in. They cannot be disabled.

| Name | Purpose | Duration |

|---|---|---|

| `sessionid` | Maintaining login session | Session / 2 weeks |

| `csrftoken` | Protecting forms against CSRF attacks | 1 year |

### 2.2 Functional cookies

These cookies remember your choices (language, currency) and improve the browsing experience.

| Name | Purpose | Duration |

|---|---|---|

| `django\_language` | Storing the selected language | 1 year |

### 2.3 Payment technical cookies

For card and bank-transfer payments we use the **ComGate** payment gateway. ComGate may set its own technical cookies necessary for secure payment processing. These cookies are subject to ComGate's privacy policy ([comgate.eu](https://www.comgate.eu)).

## 3. Third-party cookies

Third-party technologies (payment gateway) may be present on the site. These third parties may set their own cookies in accordance with their own terms. We do not have full control over third-party cookies.

Third-party providers and their policies:

- **ComGate Payments, a.s.** - payment processing;

[[comgate.eu/cs/ochrana-soukromi](https://www.comgate.eu/cs/ochrana-soukromi)](<https://www.comgate.eu/cs/ochrana-soukromi>)

## 4. Legal basis for processing

Necessary cookies are processed on the basis of **legitimate interest** (Art. 6(1)(f) GDPR) — without them the e-shop cannot operate.

## 5. How to manage or disable cookies?

Cookies can be managed directly in your browser:

- **Google Chrome:** Settings → Privacy and security → Cookies and site data
- **Mozilla Firefox:** Options → Privacy & Security → Cookies and Site Data
- **Safari:** Preferences → Privacy
- **Microsoft Edge:** Settings → Privacy, search and services → Cookies

Please note that disabling necessary cookies may cause the e-shop to stop working (you will be unable to shop or log in).

## 6. Contact

If you have any questions about the processing of cookies, please contact us at:  
[office@titaniumcarcare.eu](mailto:office@titaniumcarcare.eu)

Data controller:

**HOOKAH GARAGE s.r.o.**

Dobrovského 874/29, 702 00 Ostrava, Czech Republic

Company No.: 08997608 | VAT No.: CZ08997608

\*Current version effective from the date stated in the document header.\*